



CRITICAL NEEDS
as of
October 21, 2024

Background Data

Sept. 27, 2024:

Families Supported	Adults	Kids	Total	Families
ASHE	65	88	153	39
AVERY	47	61	108	30
MITCHELL	30	35	65	19
WILKES	28	35	63	15
WATAUGA	121	136	257	71
YANCEY	61	81	142	33
TOTAL:	352	436	788	207

Oct. 18, 2024:

Families Supported	Adults	Kids	Total	Families
ASHE	65	88	153	40
AVERY	49	63	112	31
MITCHELL	30	35	65	19
WILKES	28	35	63	15
WATAUGA	123	138	261	74
YANCEY	61	81	142	34

TOTAL:	356	440	796	213
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On Monday September 30th, all HCC staff were confirmed safe and reported to work, although some still did not have power or water. HCC staff began **attempting to contact all Kinship families via phone & text** leaving messages of support and encouragement where possible. These calls resulted in **72 families confirmed safe/unaffected and 135 families (550 individuals) negatively impacted or unreachable** by phone.

HCC staff has continued phone calls to those families that had regained phone/cell service with **all families being contacted as needed** based on their current circumstance. On October 2nd, HCC staff and volunteers began **physically going to the addresses on file of Kinship families that were still unreachable**. By Friday, October 4th, HCC had **accounted for all Kinship families** with thankfully no deaths, although significant property loss and damage were reported.

As a result of the extensive flooding and damage from Hurricane Helene, HCC has now assessed and **admitted 6 new families** to our Kinship Navigation program. Currently, HCC shows the following:

Families **confirmed homeless: 6**

(3 of which own their land and *may* be able to accept a mobile home)

Families **at risk of homelessness: 11**

(homes may be condemned for structure or mold issues)

Families still **without power/clean water: 40**

(4 of which have oxygen needs; 6 will not have power before March or April 2025!)

Families **still in critical need: 17** (4 Avery, 3 Mitchell, 5 Watauga, 5 Yancey)

Critical Needs

~3 Mobile homes

~3 Temporary housing needs

~17 Mold mitigation sites

~11 Structural repair sites

~4 Road/bridge repair sites

~5 Generators

~300 gallons fuel per week for generators & heaters

Ongoing Support

Since our first phone calls on September 30th, the HCC office on Highway 105 in Boone has **continuously offered hot showers, washer/dryer use, kitchen facilities, internet, food boxes, cases of water, tarps, warm clothing, blankets/sleeping bags, hygiene supplies, diapers/wipes and other necessary supplies.** The Kinship Korner site in Burnsville has resumed partial activity yet still remains without water and internet. A minimum of **3 families per day**, including weekends, have continuously utilized these spaces.

With the help of numerous volunteer hours not included, HCC's staff of 3 full-time & 2 part-time people has recorded 784.13 hours to date.